

Please send completed form to:

BicyclingHub.com/ CollegeCyclingJerseys.com Portland OR
3535 SW Multnomah Blvd, Box 119, Portland, OR 97219

Questions? Email us at: customerservice@BicyclingHub.com

Or call toll free: (888) 817-8060, 9-5 PST, Mon-Fri.

REQUEST FOR EXCHANGE STORE CREDIT OR REFUND

1. Please complete this form in its entirety. Incomplete forms may result in a processing delay.
2. Send shipment via USPS providing delivery confirmation. We are not responsible for lost packages.
3. **International Customers:** please mark "RETURN" on customs form and expect increased return delivery time.

I WOULD LIKE AN EXCHANGE. Need help finding your size? All our staff ride in and vigorously test our products. Call our cycling clothing experts toll-free at **1-888-817-8060** or email customerservice@bicyclinghub.com for guidance.

Item Description:	Reason for Return:	Price Paid:

Please exchange for the following Item(s):

Item Description:	Price:

Exchanges are not subject to shipping fees from BicyclingHub.com back to customer. However, if additional items are requested, standard shipping rates may apply to those items only.

REQUIRED INFORMATION:

Name on Invoice: _____

Ship to address and name (if different than original shipping address):

Name: _____ Phone: (_____) _____

Address: _____ City/State/Zip: _____

Email: _____

Please allow two weeks from the date we receive your request for processing.

- I WOULD LIKE A STORE CREDIT (for gifts and returns) emailed to address provided above.
- I WOULD LIKE A REFUND (issued to original credit card holder only)

Credit Card #: _____ Exp. Date: _____

NOTE: BicyclingHub.com does NOT retain credit card data beyond 30 days after initial order.

Standard Return Policy

- ❖ Returns must be in original condition and unworn, un-laundered and odor-free. For health and safety reasons, no returns will be allowed on items that have been worn. Exceptions are made for material defects (see **One Year Guarantee** on website).
- ❖ All garments must have their original tags attached or included in the packages.
- ❖ Some items are available in limited quantities. If we cannot fulfill an exchange, we will refund the purchase price. We will attempt to contact you if we cannot fulfill your exchange request.
- ❖ Shipping charges are non-refundable and will be deducted from any refund amount on orders previously shipped free of charge (domestic orders only) if refund results in a net order totaling less than \$70.00. This does *not* apply to exchanges of equal or greater value.
- ❖ At our discretion, we reserve the right to charge a restocking fee on all items returned.
- ❖ All returns must be made **within 60 days of delivery**. No exceptions.